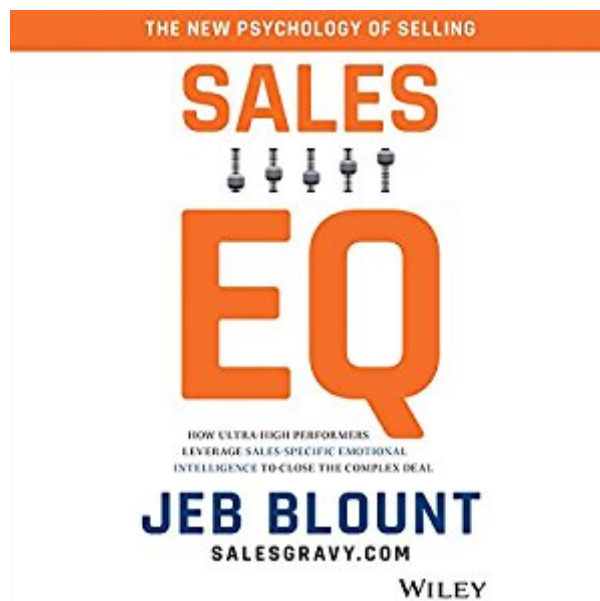




The book was found

# Sales EQ: How Ultra High Performers Leverage Sales-Specific Emotional Intelligence To Close The Complex Deal



## Synopsis

The new psychology of selling. The sales profession is in the midst of a perfect storm. Buyers have more power - more information, more at stake, and more control over the sales process - than any time in history. Technology is bringing disruptive change at an ever-increasing pace, creating fear and uncertainty that leaves buyers clinging to the status quo. Deteriorating attention spans have made it difficult to get buyers to sit still long enough to "challenge", "teach", "help", give "insight", or sell "value". And a relentless onslaught of "me-too" competitors have made differentiating on the attributes of products, services, or even price more difficult than ever. Legions of salespeople and their leaders are coming face to face with a cold hard truth: what once gave salespeople a competitive edge - controlling the sales process, command of product knowledge, an arsenal of technology, and a great pitch - are no longer guarantees of success. Yet this is where the vast majority of the roughly \$20 billion spent each year on sales training goes. It's no wonder many companies are seeing 50% or more of their salespeople miss quota. Yet, in this new paradigm, an elite group of top one percent sales professionals are crushing it. In our age of technology where information is ubiquitous and buyer attention spans are fleeting, these superstars have learned how to leverage a new psychology of selling - Sales EQ - to keep prospects engaged, create true competitive differentiation, as well as shape and influence buying decisions. These top earners are acutely aware that the experience of buying from them is far more important than products, prices, features, and solutions. In Sales EQ, Jeb Blount takes you on an unprecedented journey into the behaviors, techniques, and secrets of the highest earning salespeople in every industry and field. You'll learn: How to answer the five most important questions in sales to make it virtually impossible for prospects to say no How to master seven people principles that will give you the power to influence anyone to do almost anything How to shape and align the three processes of sales to lock out competitors and shorten the sales cycle How to flip the buyer script to gain complete control of the sales conversation How to disrupt expectations to pull buyers towards you, direct their attention, and keep them engaged How to leverage non-complementary behavior to eliminate resistance, conflict, and objections How to employ the bridge technique to gain the micro-commitments and next steps you need to keep your deals from stalling How to tame irrational buyers, shake them out of their comfort zone, and shape the decision making process How to measure and increase your own Sales EQ using the 15 sales specific emotional intelligence markers And so much more!

## Book Information

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## Customer Reviews

I read the sample of the book before buying it so I knew what to expect. The author clearly lays out the reasons why most sales reps only scrape out a living. The sales cycle has changed dramatically and the author slams the point home and tells the reader how to adapt to the new sales world. For more taking the hardcover edition is best.

This book is right on target. Jeb breaks down and simplifies the complex sale. This is a great tool for selling a one time product or opportunity or the additional add on sale when building the long term relationship.

Jeb brings common sense that we ignore or take for granted and puts it in words that are easy to comprehend but compelling enough to make you think.

This is an in-depth understanding of what motivates buyers. It dismisses traditional canned approaches to sales. It forces you to look inside yourself and understand why you lost sales in the past and gives you a road map to future success!

I read Fanatical Prospecting, and loved it. Sales EQ takes it to the next level. Whatever you do be the best. Jeb tells great stories, and the importance of persistence. Be sure to read the story of Amache. It's outstanding!

Being in sales, sales management and training for over 30 years, my hat is off to Jeb! This is one of

the best books on sales and emotional intelligence that I have read in many years. The book gives great stories and analogies and drives home each point. The book in my opinion is a must read if you are in sales. Great job Jeb!

For those that feel that they've read everything there is to read in the area of sales, I encourage you to give this one a look. For the first time in awhile I picked up new AND useful information that I thought would help me with prospects and clients going forward. I like Jeb's slant on the situations that we run into every day. I can turn the information in this book into money in my pocket.

Jeb, got your book on kindle the day it dropped. Seriously have to say that the book should be required reading for everyone in sales, business, and any type of customer interaction. Right now still on Chapter 2. Taking notes as I read.

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